



skills for **security**



Security First Line Manager



Apprenticeships



Welcome to Skills for Security, the UK's largest apprenticeship provider to the Fire and Security sector

The security sector covers a wide range of functions, ranging from the employment of security personnel to those involved in the design and implementation of complex security activities and/or equipment.

Candidates will develop the skills and knowledge required to manage people working specifically in a security environment such as Private Security Industry, MOD, Event Security, 'In-house' security, Department for Transport and will provide a vocational route to a career in Security Management (excluding close protection).

Security First Line Managers will be competent in supervising people and activities in line with regulatory requirements; undertaking security risk assessments; providing security advice to others; understanding threat, vulnerability and risk; security methods, operations and activities; incident management and planning; stakeholder management; business communications and data security management within role(s) such as Ministry of Defence, Transport & Border Security and Private Security Industry. Understanding the threat, vulnerability & risk on a local, national and international security basis, and how to respond accordingly, would offer candidates a significant advantage over others with general managerial skills

The below shows the areas of knowledge, skills and behaviours that the apprentice will need to demonstrate by the end of the programme.

Knowledge

- Assessing and controlling risks in relation health & safety.
- Recognise the security needs of customers and stakeholders, and effect appropriate solutions.
- Identify and assess possible threats and take relevant action
- Manage staff performance, development and welfare.
- Review security service provision against agreed KPIs, action within relevant regulations & guidelines
- Manage outcome of service review and take action
- Ensure compliance with regulations and provide advice/ solutions to potential security risks
- Ensure security of communication
- Manage community social responsibility
- Control security of office/site/venue
- Manage expectations
- Effective deployment of resources

Skills

- Application of health and safety legislation in a security environment
- Manage customer/clients/stakeholders
- Respond to threats
- Ensure staff are competent to operate within the security industry.
- Undertake review
- Manage outcomes/problem solving
- Ensure compliance
- Manage communication
- Encourage community social responsibility
- Manage office/site/venue
- Manage expectations
- Manage resources/planning & organising

Behaviours

- Security conscious
- Professional
- Courteous
- Respectful
- Calm
- Customer focussed
- Confidential
- Integrity

**Title**

Security First Line Manager

Level

3

Typical Duration

12 - 18 months (minimum of 12 months for delivery)

End Point Assessment Method(s)

1. *Observation*
2. *Presentation*
3. *Synoptic assessment interview*

Achievable Grades

- Fail
- Pass
- Distinction

Delivery Method

Blended

Measuring Progress

The apprentice, employer representative and training provider will take part in a formal progress review at least every 12 weeks. Within the review, progress to date will be evaluated with each party having the opportunity to record their thoughts. The review will also be used to shape the following 12 weeks ensuring the delivery meets the need of the employer and apprentice.

Entry Requirements

The entry requirement for this apprenticeship will be decided by each employer. Apprentices without level 2 English and maths will need to achieve this level prior to taking the end-point assessment. We will support with achieving this.